



CLIMB IOWA – GRIMES & EAST VILLAGE

Job Title: Class Instructor

Hours: Vary | Wednesday and Friday evenings required

Reports To: Front Desk Supervisors, Gym Managers, General Manager

Compensation: Depends on Experience

CLASS INSTRUCTOR

Class Instructors at Climb Iowa are responsible for running a variety of classes in our programming structure. This would include: Belay Classes, Movement Classes, Lead Classes, Sport Climbing Classes, and Private Lessons. This position is suited for those who thrive in a teaching role and like to work with individuals in an extended format of one or more sessions. Class Instructors will be taught the skills of the classes and trained on how to teach the curriculum.

RESPONSIBILITIES OF CLASS INSTRUCTORS

- Be one of the best resources for climbing technique, instruction, customer service, and staff communication.
- Show up on time for program you will be running.
- Embody Climb Iowa's Purpose Statement: offer exceptional experiences by letting our passions motivate our actions.
- Foster community among participants.
- Learn curriculums of the classes you will be running.
- Be able to teach a wide range of ages and abilities.
- Be able to adapt curriculums as is needed for certain classes/participants.
- Have consistent and reliable communication with customers and Gym Managers regarding the programming needs, information, or concerns.
- Ensure all necessary documents are collected from participants.

- Communicate with Gym Manager regarding the success, difficulties, or concerns of any Climb Iowa Class.
- Teach and lead other onboarding Class Instructors.

COMMUNITY & STAFF RELATIONS

It is important to maintain a positive and engaged mindset towards Climb Iowa and our climbing community. Class Instructors have direct and extended interaction with devoted members of our community. Class Instructors are a representation of Climb Iowa to our community and must conduct themselves accordingly.

AVAILABILITY

Scheduling and availability will vary and will be assessed as facility and programming needs change. **Wednesday and Friday evenings required.** Some weekend availability preferred.

All availabilities and time-off requests will need submitted 2-weeks in advance to adhere to and work with our scheduling needs.

JOB REQUIREMENTS

- Enthusiastic attitude towards climbing and our community.
- Flexible schedule; availability during evenings and some weekends.
- Exceptional communication skills, both written and verbal.
- Good organizational skills.
- Previous customer experience required.
- Effective communication skills.
- Ability to adhere to all rules and policies Climb Iowa has implemented.

JOB BENEFITS

- A positive work community and environment to foster and grow love of climbing and its community.
- Free membership for all employees and spouses.
- Gear, merchandise, and food discounts in-store and from all our vendors.
- Free Staff Pass each month

HIRING PROCESS

Please fill out either a *Grimes Application* or *East Village Application* on our website, with the job title selected as *Class Instructor*. All questions regarding the position can be sent to Grimes@climbiowa.com or eastvillage@climbiowa.com. Following application submission, we will reach out to suitable candidates with interview opportunities.