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## **CLIMB IOWA – GRIMES & EAST VILLAGE**

**Job Title:** Class Instructor

**Reports To:** Director of Operations

### **CLASS INSTRUCTOR**

Class Instructors are responsible for teaching a variety of classes, including Belay, Movement I, II, and III, Lead, Sport Cleaning, custom classes, and private lessons. This position is suited for those who thrive in a teaching role and like to work with individuals learning new skills. Training will include learning the curriculum and our pedagogy, class observations, and supervised instruction with feedback. Instructors are expected to teach according to the class curriculum and Climb Iowa rules.

### **RESPONSIBILITIES**

- Embody Climb Iowa's Purpose Statement: offer exceptional experiences by letting our passions motivate our actions.
- Provide quality instruction, customer service and communication.
- Learn and effectively implement the class curriculums.
- Teach a wide range of ages and abilities.
- Foster community among participants.
- Ensure all necessary documents are collected from participants.
- Arrive to your shift for the class 10 minutes early to greet the class members as they arrive.
- Communicate with Gym Manager regarding the success, difficulties, or concerns of classes.
- Work with the Director of Operations to teach and lead training of new Class Instructors.

### **JOB REQUIREMENTS**

- Enthusiastic attitude towards climbing and our community.
- Exceptional communication skills, both written and verbal.
- Good organizational skills.
- Previous customer experience required.
- Ability to adapt teaching style and communication as needed for participants.
- Ability to adhere to all rules and policies Climb Iowa has implemented.
- Flexible schedule; availability during evenings and some weekends.
- Top rope belay proficiency.
- Sport Cleaning class instructors are required to have outdoor climbing experience.
- Lead class instructors are required to have passed our lead proficiency check.

## **AVAILABILITY**

Scheduling and availability will vary and will be assessed as facility and programming needs change.

**Check out our website for current class times.** We look to add more class days and times as we build our team.

All availabilities and time-off requests must be submitted two weeks in advance.

## **JOB BENEFITS**

- Sharing and growing your love of climbing with the Climb Iowa community.
- Complimentary membership with a minimum of 16 work hours per month.
- Gear, merchandise, and food discounts in-store and from our vendors.
- One free Staff Pass each calendar month.

## **APPLICATION PROCESS**

Please fill out either a *Grimes Application* or *East Village Application* on our website, with the job title selected as *Class Instructor*. All questions regarding the position can be sent to [amanda@climbiowa.com](mailto:amanda@climbiowa.com). Following application submission, we will reach out to suitable candidates with interview opportunities.